

SUP-BP#03-21 Tuesday May 25, 2021, 1:00 PM

PLEASESIGNIN



Park Business Development Section:

Jake Hines; Section Leader

Billy Bull; PBDS

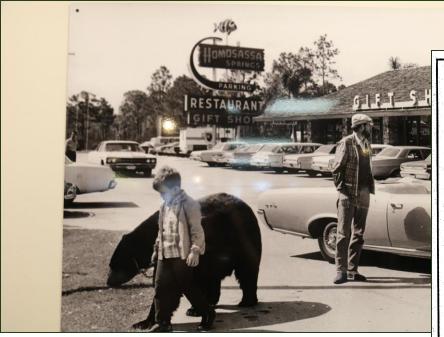
Hannah HeinkeGreen; PBDS

- District Staff
- Park Staff

Zachary Phifer; Acting Park Manager



Background





Housekeeping

- Emergency Exits
- Restrooms
- COVID/Social Distancing Request



Purpose and Agenda

The Department is seeking one or more concessionaires to provide one or more visitor services at the Park.

- Review of the draft Business Plan Packet SUP-BP #03-21
- Question & Answer
- Park Tour
- Final Question & Answer
- Meeting Close

Operation Overview

- Unique Operation
- 2020 Statistics:
 - 164,036 Visitors
 - \$536,535 Gross Revenue
- 2016-2019 Average:
 - 316,068 Visitors
 - \$1,108,134 Gross Revenue



Essential Operations

- Minimum Operating Hours
- Advertising
- Staffing Oversight and Appearance



FOOD AND BEVERAGE SERVICE

2018: \$449,483

2019: **\$451,217**

2020: \$139,294

- Prepackaged and prepared foods
- Suggested menu items included in proposals
- Alcoholic Beverages:
 Catering services

Scope of Work

 Mobile food carts offering seasonal and novelty foods

Catering



MERCHANDISE RESALE

2018: **\$505,409**

2019: \$497,085

2020: \$383,485

Roadside attraction atmosphere

 Souvenirs, FPS Core Items, general supplies, books, etc.



Special Event Management





Pavilion Rentals







Wi-Fi and Utilities





Additional Opportunities





Summer Camps





- Visitor Center
 - GiftShop
 - Pepper Creek Terrace
 - Office & Storage Space
- West Entrance
 - GiftShop
 - Snack Bar
- Snack Shack
- Garden of the Springs Picnic Pavilion and Gazebo
- Include Additional Space in Proposal



Visitor Center







West Entrance Gift Shop







West Entrance Snack Bar





Snack Shack





Facilities Maintenance and Repair

- Defines basic M & R responsibilities
- Maintenance and Repair Schedule
 - Clarify expected responsibilities in Proposal

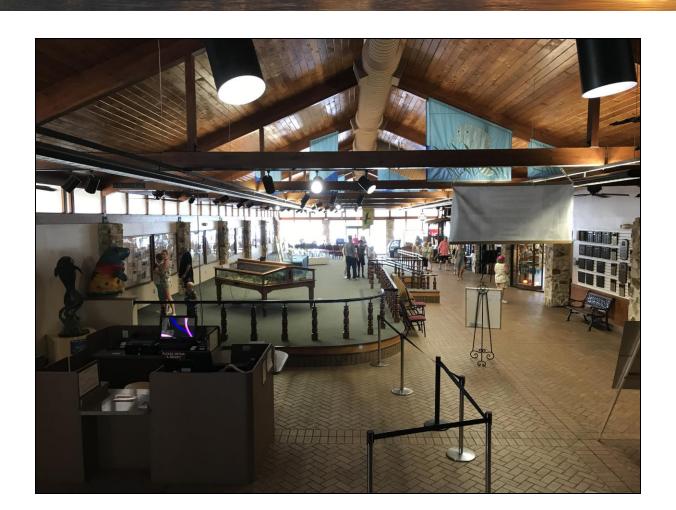




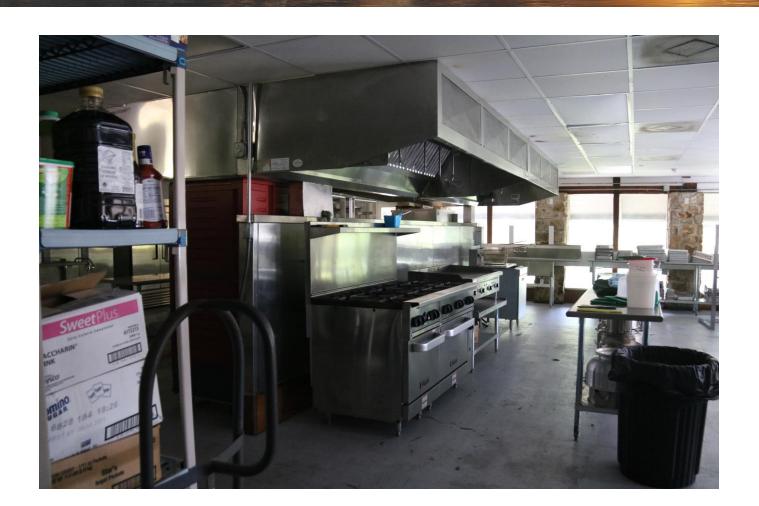








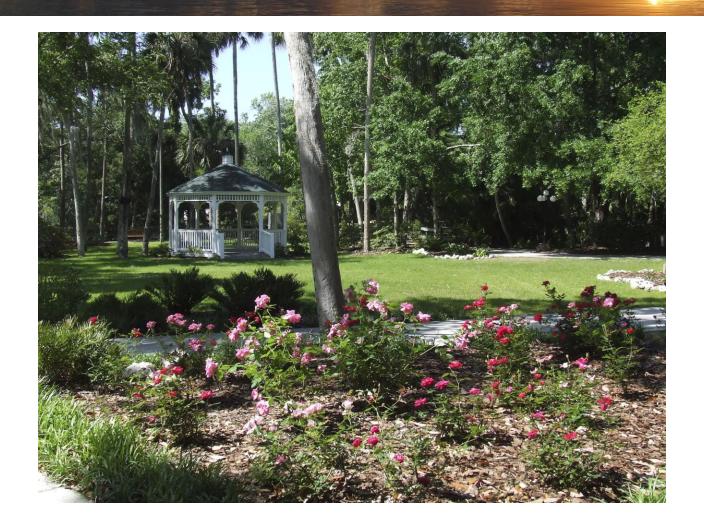














Additional Questions

Requirements for Submittal

Additional Questions

William "Billy" Bull

FPS.Concessions@FloridaDEP.

Deadline to Submit Additional Questions

Tuesday, June 1, 2021

5:00 PM Eastern

Answers to Additional Questions

Wednesday, June 2, 2021

5:00 PM Eastern

^{**}The Department will not accept additional questions after the deadline**



Submission of Proposals

Proposal Submission

William "Billy" Bull

FPS.Concessions@FloridaDEP. gov

Deadline to Submit Proposals

Tuesday, June 8, 2021

5:00 PM Eastern

Proposals will not be accepted after the deadline

Respondents will be notified via email



Proposal Requirements

- PDF file
- Must contain the following elements:
 - Cover Letter
 - Business Plan Summary Sheet
 - Resume of Related Business Experience
 - Business Plan
 - Internal Controls
 - Financial Information
 - Business References
 - Term
 - Capital Improvements
 - Commission Rate
 - Pro Forma
 - Industry Related Licenses



Park Information

- Park Website
- Unit Management Plan



Terms and Conditions

- Sample Concession Agreement
- Specific Agreement terms and conditions will be determined through the negotiation process.



General Statement and Public Records

- All documents related to this CFBP, including proposals, are Public Records.
- Redacted Copy of Proposal
- No more than 50% redacted



Questions or Comments?





Rules of the Road

- SIGN IN SHEET
- Please No Sidebars, No Private Conversations
 - If a question is raised absent the entire group the tour will stop and we will repeat the question.
- Any Questions?

